POLICY NO. ASD-S 553
Missing Bus - Student Procedures

| Category | Transportation |  |  |
| :--- | :--- | :--- | :--- |
| Subject | Missing Bus - Student Procedures |  |  |
| Adopted |  | Revised | March 2021 |
| Policies Used / Referenced |  |  |  |

## Policy Statement

## Procedures

## Procedures for School Administrators

When a report of a missing student is received; school staff must:

- Refer to the attached Appendix " $A$ " - "Missing Student Information Sheet" to ensure all the proper steps are taken.
- The school will check all emergency numbers.
- Check with the Homeroom Teacher for any relevant information.
- Confirm with the person reporting the missing student that relatives, friends, and neighbors have been contacted.
- The school will contact the Assistant Transportation Manager at the Education Centre to determine whether the student was on a bus and/or where the student got off the bus. If no one is available at the Education Centre, the school should contact the Transportation Manager and/or Clerk at the Office of the Superintendent.
- The school will contact police if the student is not located within 30 minutes of their normal arrival time.
- The school will call off operations once the student is located.


## Procedures for Transportation Staff

When a report of a missing student is received; transportation staff must:

- Gather as much information as possible
- Name of student
- School
- Grade
- Bus number
- Home Address
- Alternate contacts

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## Missing Bus - Student Procedures

- Call parents, after school care or caregiver for more details as soon as it is determined the student is missing e.g. description of student, clothing he/she is wearing, etc
- Contact driver via two-way radio
- Check to see if student was on the bus;
- If so, ask if the student has been dropped off and, if so, where;
- If driver cannot determine that the student was on the bus, then contact school for more information, i.e. phones numbers
- Contact other school buses that service that particular school to see if the student is on their respective school bus.
- Notify parents, school, after school care facility or caregiver as soon as the student is located.
- Call police if the student is not located within 30 minutes of their normal arrival time
- If the bus is more than 30 minutes late and is expected to arrive after $4: 30 \mathrm{pm}$ the District Office answering service will be notified of all pertinent information to inform parents who may call, such as bus number and expected arrival time.


## Attachments:

- Missing Student Information Sheet to be completed by School Administrator


## Reference

Anglophone South School District

## Missing Bus - Student Procedure Form

## To be completed by School Administrator

## School Information

| Recorded By: |  |
| :--- | :--- |
| Date: | Time: |
| School: |  |

Callers Information

| Name: | Contact Phone Number(s): |  | Relationship to Student: |
| :--- | :--- | :--- | :--- |
|  |  |  |  |

## Missing Student Information

| Student Name: | Age: | Grade: | Normal Time of Arrival: |
| :--- | :--- | :--- | :--- |
|  |  |  |  |
| Homeroom Teacher: |  |  |  |
| Transportation Information (If Applicable, Enter "No Busing" if no busing) |  |  |  |
| Bus Number: | Regular Drop-Off Time: | Stop Location: |  |
|  |  |  |  |
| Home Address Information |  |  |  |
| Civic Number: | Street Name: |  |  |
| * If missing for greater than 30 minutes police must be notified. |  |  |  |

## Questions for Caller

| Has parent/guardian been notified? | YES |  | NO |
| :--- | :--- | :--- | :--- |
| Have family and friends been contacted? | YES |  | NO |
| Does the student normally travel with someone? | YES |  | NO |
| Does the student go to an alternate location? | YES | NO |  |
|  | YES |  | NO |

## Questions for Homeroom Teacher

| Does the student take a yellow bus? | YES |  | NO |  |
| :--- | :--- | :--- | :--- | :--- |
| Was the student present in school today? | YES |  | NO |  |
| Were there any special travel instructions for the day? | YES |  | NO |  |
| Did the student get on the bus? | YES |  | NO |  |
| Was the student picked-up by someone? | YES |  | NO |  |
| Did the student walk off school grounds? | YES | NO |  |  |

## Procedural Information

| If bus student, what time was district transportation office contacted? |  |  |
| :--- | :--- | :---: |
| If bus student, time received call from transportation office with update? |  |  |
|  |  |  |
| Time Parent/Guardian Updated: | Time Police Arrived: |  |
| Time Police Contacted: |  |  |
| Time Operations Called Off: |  |  |
| Ouner |  |  |

